



Residential showerhead exchange

To exchange your showerheads you just need to:

1. Complete this form
2. Remove your old showerhead using a spanner. (For full instructions visit citywestwater.com.au)
3. Bring your old showerhead and completed form to any of the locations on the first page.

Full name: Telephone:

City West Water account number (see your bill):

Exchange property address:

Would you like to receive email updates on future City West Water water efficiency activities? (Please tick)

No Yes, my email address is:

How did you find out about the showerhead exchange program?

- | | | | |
|--|--|---|---|
| <input type="checkbox"/> Friends / family | <input type="checkbox"/> Local newspaper | <input type="checkbox"/> Letterbox drop / mailout | <input type="checkbox"/> Council / library |
| <input type="checkbox"/> City West Water website | <input type="checkbox"/> City West Water bill / insert | <input type="checkbox"/> Shopping centre | <input type="checkbox"/> Other – please specify |

How many showerheads are you exchanging today?..... Number of people in your home?

Hot water system type (tick one)

- | | | | |
|-------------------------------------|---|--|---|
| <input type="checkbox"/> Gas | <input type="checkbox"/> Electric | <input type="checkbox"/> Solar – gas boosted | <input type="checkbox"/> Solar – electric boosted |
| <input type="checkbox"/> Don't know | <input type="checkbox"/> Other – please specify | | |

Please select the option that best describes the water efficiency of the following appliances in your home:

Toilets:

- | | | |
|---------------------------------------|-------------------------------------|---|
| <input type="checkbox"/> Single flush | <input type="checkbox"/> Dual flush | <input type="checkbox"/> One of each type |
|---------------------------------------|-------------------------------------|---|

Dishwasher:

- | | | | |
|--|--|-------------------------------------|---|
| <input type="checkbox"/> Water efficient (4 or 5 star) | <input type="checkbox"/> Not efficient (no water efficiency label) | <input type="checkbox"/> Don't know | <input type="checkbox"/> Don't own dishwasher |
|--|--|-------------------------------------|---|

Washing machine:

- | | | | | |
|--|---|---|---------------------------------------|--|
| <input type="checkbox"/> Top loader (4 or 5 star rating) | <input type="checkbox"/> Top loader (less than 4 star or no rating) | <input type="checkbox"/> Top loader (don't know rating) | <input type="checkbox"/> Front loader | <input type="checkbox"/> Don't own washing machine |
|--|---|---|---------------------------------------|--|

Please read our terms and conditions

- If you choose to participate in the program, you will not be able to get back your original showerhead/s if you are unhappy with the new showerhead/s.
- If you are a tenant, you will require permission from the landlord to change over the showerhead/s as stated in the Residential Tenancy Act.
- City West Water is not responsible for the removal or installation of the showerhead or any damage caused as a result. You are responsible for installing your own showerhead. To assist you, we have provided instructions with your new showerhead.
- We monitor the changes in water consumption of participating households. No individual household water-consumption is made public however overall savings from the program are sometimes reported.
- **This program is not recommended for customers with gravity fed and some old instantaneous hot water services.**

I have read and understood the above information.

Signature Date: