

Urban Water Strategy

Our vision

To be an exceptional service provider that puts customers first and benefits the community

We proudly serve more than **1 million residential customers** and **40,000 businesses** in Melbourne's CBD, inner and western suburbs.

We've carefully crafted an **Urban Water Strategy** to plan our water supply and sewerage services for the **next 50 years**.

It sets our approach to ensure there is enough water for...



It takes into account...

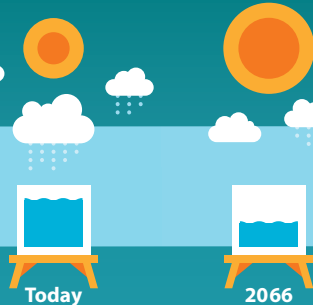
Our rapidly growing and complex service area

- Melbourne's west **population 1m (today) to 2.3m (2066)**
- **Melbourne CBD** economic and tourist hub
- Greatest concentration of **industrial customers**

The views of our diverse customer base



A changing climate



Our plan at a glance...



Making every drop count



Supplying quality water from a range of sources



Managing waste water for a cleaner environment



Building partnerships that lead to liveable communities



Engaging with our customers to plan and invest in what they value

Want to get the full picture?

Visit citywestwater.com.au/urbanwaterstrategy



City West Water™