Letter of Consent to Discharge for ‘Deemed’ trade waste customers

A ‘deemed’ trade waste customer is permitted to discharge trade waste into a City West Water sewer in accordance with the following conditions:

1. **To allow inspection**
   Deemed trade waste customers must allow a City West Water representative to access the premises at any reasonable time (and during or after an emergency as determined by a City West Water representative) to:
   i. measure trade waste flows; or
   ii. take trade waste samples; or
   iii. inspect fittings and activities

2. **To comply with other terms and standards of acceptance criteria**
   Deemed trade waste customers must comply with the approved acceptance criteria for Discharge to the Sewerage System and the Deemed Trade Waste Customer publication as documented on our website at: citywestwater.com.au/documents/approved_acceptance_criteria.pdf

3. **To comply with laws and other requirements**
   Deemed trade waste customers must comply with the Water Act 1989, and relevant Regulations and Codes made under that Act.

4. **Contact details**
   Office Address: City West Water Corporation
   1 McNab Avenue, Footscray VIC 3011
   Postal Address: Attention: Manager, Business Customer Services
   Locked Bag 350, Sunshine, Victoria 3020
   Telephone: 9313 8297
   Email: TradeWaste@citywestwater.com.au

Nathan Bennett
Business Customer Services Manager
City West Water Corporation