

PURPOSE

City West Water aspires to be an exceptional service provider that puts customers first and benefits the entire community. We are passionate about community liveability and wellbeing, and this Environment Policy outlines how we meet these responsibilities.

OBJECTIVES

We are driven to care for, and where possible, enhance the environment particularly in light of the challenges posed by climate change. Our environmental principles are as follows:

- We protect the environment;
- We manage environmental risk responsibly and effectively;
- We meet or exceed environmental protection standards;
- We lead in climate adaptation;
- We partner in climate change mitigation;
- We maintain and protect water resource diversity;
- We believe water efficiency is a key contributor to resource optimisation; and
- We influence the creation of a better functioning water industry.



SCOPE

The scope of this policy is to achieve the objectives listed above by actioning our Environmental Sustainability Plan, and by ensuring that our Environment Management System maintains compliance with AS/NZ ISO 14001.



COMMITMENT

Our EMS provides the framework for meeting our environmental commitments including:

- Prevention of pollution – avoiding, reducing and controlling pollution from our operations;
- Continual improvement and learning – improving environmental performance through policy setting, planning, implementation, auditing and management review;
- Compliance with applicable legal requirements and other obligations to which we subscribe;
- Adapting to climate change and partnering on actions that mitigate climate change;
- Intergenerational equity – respecting the needs of current and future generations; and
- Enhancing the environmental performance and resource efficiency of customers, contractors, suppliers and other stakeholders where the outcomes are consistent with our business objectives.



IMPLEMENTATION

We will:

- Identify significant risks and to continually improve our environmental performance;
- Take actions necessary to respond to the challenges of climate change;
- Implement the actions in our Environmental Sustainability Plan (ESP) and report against the targets to the Board, the Executive Leadership Team and the community through the Annual Report and website;
- Review the targets and actions set out in the ESP; and
- Respectfully incorporate Aboriginal cultural heritage sensitivity into aspects of our work through actions identified in our Reconciliation Action Plan.



ROLES AND RESPONSIBILITIES

The Board is responsible for overseeing implementation of the policy.

The Executive Leadership Team is responsible for incorporating our environmental responsibilities into business planning and operational activities.

The Chief Financial Officer is responsible for directing, reviewing and reporting upon the implementation of the Environment Policy in City West Water.

Managers and Team Leaders are responsible for understanding, implementing, maintaining and continually improving the EMS.

All employees are responsible for complying with relevant CWW policies, guidelines and processes related to this policy.

REVIEW PROCESS The policy will be reviewed annually or more frequently as required.

Approved by the Board: 25 September 2018 **Next Review:** September 2019