

# Environmental Policy

## Purpose

City West Water's vision is to be a truly sustainable water business. For us, sustainability means balancing our social, environmental and economic responsibilities and is described in our Sustainability Policy. The Environmental Policy outlines how we seek to meet our environmental responsibilities.

## Objectives

In meeting our environmental responsibilities we seek to achieve the following strategic objectives:

### Environment

#### Significantly more with significantly less

- Balance the needs of our customers and the environment in managing the supply and demand for water
- Maximise sustainable reuse of water
- Protect the environment and minimise the impact of our services on the environment
- Towards zero waste

### Customer

- Efficient water users
- Clean and efficient producers

### Community

- Partnering for sustainable outcomes and a healthier urban habitat

To achieve these objectives we are committed to:

- water efficiency – no water is wasted and water is provided where it is needed most in the community
- sustainable use of alternate water – providing our customers with recycled water that is fit for purpose and can be sustainably delivered and used
- prevention of pollution – reducing adverse environmental impacts by avoiding, reducing and controlling pollution from our operations
- resource efficiency – using the minimum practical amount of the Earth's resources to achieve our business objectives
- biodiversity protection – ensuring our operations are carried out in a manner which will protect nature's balance
- intergenerational equity – respecting the needs of current and future generations
- waste hierarchy – managing wastes in accordance with the following order of

preference – avoid, reduce, reuse, recycle, treat and dispose

- continual improvement and learning – improving overall environmental performance through a recurring process consisting of policy setting, planning, implementation, auditing and management review
- promote open exchange of environmental information (including on our significant environmental aspects) with customers, suppliers and the community to improve environmental awareness and to obtain feedback on our environmental performance
- compliance with applicable legal requirements and with other requirements to which we subscribe
- enhancing the environmental performance and resource efficiency of customers, contractors, suppliers and other stakeholders where the outcomes are consistent with our business objectives.

## Scope

We consider each of these objectives and principles, in conjunction with our social and economic responsibilities, in all of our business decisions.

## Strategy

This policy is implemented via City West Water's third party certified Environment Management System (EMS). The scope of the EMS applies to all our business operations.

Environmental targets and actions, aligned to the objectives set out in our Strategic Plan are detailed in our Environmental Sustainability Plan (ESP). The targets and actions set out in the ESP are reviewed by City West Water's Environment and Social Sustainability Committee (ESSC) and the Community Liaison Committee (CLC) at regular intervals. Progress against the targets and actions set out in the ESP are reported to both the ESSC and the CLC at their regular meetings.

Further, we measure our progress in implementing this policy through quarterly internal reporting and publicly report our sustainability performance through our tailored Sustainability Indicators in our annual Sustainability Report.

## Roles and responsibilities

We assign accountability for implementing this policy to our management team. The Executive Management Committee is responsible for incorporating our environmental responsibilities into business planning and operational activities. The Board will oversee implementation of the policy through its Environment and Social Sustainability Committee.

The General Manager Service Sustainability is responsible for directing, reviewing and reporting upon the implementation of the Environmental Policy in City West Water. All employees are responsible for developing an understanding of how their work functions are affected by this Policy.

## References

- POL-11** Drinking Water Quality Policy
- POL-20** Risk Management Policy
- POL-22** Community Engagement Policy
- POL-23** Sustainability Policy
- POL-44** Social Policy
- POL-58** Sewage Quality Policy

## Review process

The policy will be reviewed annually.

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