

# Free showerhead exchange program

Increase the water efficiency of your home when you take part in City West Water's free showerhead exchange program. Swap your old showerheads for high quality, 3-star showerheads to save water and reduce your water bills and energy use.

We've partnered with local councils, businesses and selected Australia Post and Bunnings Warehouse stores to offer our free showerhead exchange service at the locations below.

## **Brimbank City Council – Ph: 9249 4000**

Harvester Customer Service Centre 301 Hampshire Rd, Sunshine

Keilor Customer Service Centre Old Calder Hwy (Corner Borrell St), Keilor

## **Hobsons Bay City Council – Ph: 9932 1000**

Environment Resource Centre (ERC) at the Altona Library 123 Queen St, Altona

## **Maribyrnong City Council – Ph: 9688 0200**

Braybrook Community Centre 107 – 139 Churchill Ave, Braybrook

Customer Service Centre Maribyrnong City Council Offices Cnr Hyde & Napier Streets, Footscray

Footscray Library 56 Paisley St, Footscray

Maidstone Community Centre 21 Yardley St, Maidstone

Maribyrnong Aquatic Centre 1 Aquatic Drive, Maribyrnong

Maribyrnong Community Centre 9 Randall St, Maribyrnong

Maribyrnong Library 200 Rosamond Rd, Maribyrnong

West Footscray Library 539 Barkly St, West Footscray

Yarraville Library 32 Wembley Ave, Yarraville

## **Melbourne City Council – Ph: 9658 9658**

East Melbourne Library & Community Centre 122 George St, East Melbourne

Melbourne Town Hall Corner Swanston & Collins Sts, Melbourne

## **Moonee Valley City Council – Ph: 9243 8888**

Avondale Heights Library and Learning Centre 69 – 79 Military Rd, Avondale Heights

Flemington Library 313 Racecourse Rd, Flemington

Niddrie Library 483 Keilor Rd, Niddrie

## **Shire of Melton – Ph: 9747 7200**

Caroline Springs Civic Centre/Library 193-201 Caroline Springs Blvd (Corner of Lake St), Caroline Springs

## **Wyndham City Council – Ph: 9742 0777**

Heaths Rd Library Cnr Heaths & Derrimut Rd, Werribee Plaza, Hoppers Crossing

Werribee CBD Library Wyndham Cultural Centre, 177 Watton St, Werribee

## **Yarra City Council – Ph: 9205 5555**

Collingwood Town Hall 140 Hoddle St, Abbotsford

Richmond Town Hall 333 Bridge Road, Richmond

## **Australia Post outlets – Ph: 13 7678**

Airport West LPO Shop 78, Westfield Shopping Town, 29 - 35 Louis St, Airport West

Altona North Post Shop 2 Duke St, Altona North

Ascot Vale FP 200-206 Union Rd, Ascot Vale

To get your new showerheads, all you need to do is:

1. Complete the form on the reverse of this page.
2. Take your old showerheads and this form to any of the locations below.
3. Swap over your old showerheads for brand new ones and enjoy the water savings!

## **Australia Post outlets – Ph: 13 7678 (continued)**

Brimbank Central LPO Shop 37T, 6-80 Neale Rd, Deer Park

Carlton North LPO 546 Rathdowne St, Carlton North

Carlton South RP 113 Lygon St, Carlton

Essendon Post Shop 881 Mt Alexander Rd, Essendon

Fitzroy Post Office 377 Gore St, Fitzroy

Keilor Downs LPO Centro Keilor, Shop 57, 80 Taylors Rd, Keilor Downs

Kensington LPO 495 Macaulay Rd, Kensington

Melbourne GPO 250 Elizabeth St, Melbourne

Moonee Ponds Post Shop 109 Puckle St, Moonee Ponds

North Melbourne Post Shop 70 Errol St, North Melbourne

Parkville LPO 69 Fitzgibbon St, Parkville

Point Cook FP Shop 222, Point Cook Town Centre, Murnong St, Point Cook

Robinson LPO Shop T23, Central West Shopping Centre, 67 Ashley St, Braybrook

Richmond LPO Shop 25S, 629 Victoria St, Richmond

St Albans Post Shop 1 Victoria Sq, St Albans

Sunshine Post Shop Shop 28-29, Sunshine Marketplace Shopping Centre, 80 Harvester Rd, Sunshine

Tullamarine Post Office 3/5 Tullamarine Park Road, Tullamarine

Watergardens Post Office Shop 49 Watergardens Shopping Centre, 399 Melton Hwy, Taylors Lakes

Williamstown Post Office 70 Douglas Pde, Williamstown

Yarraville LPO 18 Anderson St, Yarraville

## **Bunnings Warehouse – Ph: 8831 9777**

Bunnings Warehouse Altona 290 – 298 Millers Rd, Altona

Bunnings Warehouse Hoppers Crossing 163-179 Old Geelong Rd, Hoppers Crossing

Bunnings Warehouse Maribyrnong Rosamond Rd (cnr White Rd), Maribyrnong

Bunnings Warehouse Sunshine 480 Ballarat Rd, Sunshine

Bunnings Warehouse Taylors Lakes 430 Melton Highway, Taylors Lakes

## **Poyntons of Essendon – Ph: 9337 8111**

The Boulevard (Cnr Vida St), Essendon

Please contact the exchange locations directly for opening hours.

\* 3-star showerheads are not compatible with gravity fed or some older instantaneous hot water systems. Customers can exchange more than one showerhead

# Residential showerhead exchange

To exchange your showerheads you just need to:

1. Complete this form
2. Remove your old showerhead using a spanner. (For full instructions visit [www.citywestwater.com.au](http://www.citywestwater.com.au))
3. Bring your old showerhead and completed form to any of the locations on the first page. Don't miss out!

Full name: ..... Telephone: .....

City West Water account number (see your bill): .....

Exchange property address: .....

Would you like to receive email updates on future City West Water water conservation activities? (Please tick)

- No  Yes, my email address is: .....

Are you happy for us to contact you about the showerhead exchange program so that we can improve our service?

- No  Yes

How did you find out about the showerhead exchange program?

- |  |  |   |   |
|--|--|---|---|
| <input type="checkbox"/> Friends / family        | <input type="checkbox"/> Local newspaper               | <input type="checkbox"/> Letterbox drop / mailout | <input type="checkbox"/> Council / library            |
| <input type="checkbox"/> City West Water website | <input type="checkbox"/> City West Water bill / insert | <input type="checkbox"/> Shopping centre          | <input type="checkbox"/> Other – please specify ..... |

How many showerheads are you exchanging today? .....Number of people in your home? .....

Hot water system type (tick one)

- |                                     |   |  |   |
|-------------------------------------|---|--|---|
| <input type="checkbox"/> Gas        | <input type="checkbox"/> Electric                     | <input type="checkbox"/> Solar – gas boosted | <input type="checkbox"/> Solar – electric boosted |
| <input type="checkbox"/> Don't know | <input type="checkbox"/> Other – please specify ..... |  |   |

Please select the option that best describes the water efficiency of the following appliances in your home:

Toilets

- Single flush  Dual flush  One of each type

Dishwasher

- Water efficient (4 or 5 star)  Not efficient (no water efficiency label)  Don't know  Don't own dishwasher

Washing machine

- Top loader (4 or 5 star rating)  Top loader (less than 4 star or no rating)  Top loader (don't know rating)  Front loader  Don't own washing machine

Please read our terms and conditions

- If you choose to participate in the program, you will not be able to get back your original showerhead/s if you are unhappy with the new showerhead/s.
- If you are a tenant, you will require permission from the landlord to change over the showerhead/s as stated in the Residential Tenancy Act.
- City West Water is not responsible for the removal or installation of the showerhead or any damage caused as a result. You are responsible for installing your own showerhead. To assist you, we have provided instructions with your new showerhead.
- We are committed to being a greenhouse gas neutral business. This means that as well as saving water, this showerhead exchange will save energy and reduce the impact of greenhouse gases on the environment. We will use an independent verified method to estimate the amount of greenhouse gases saved from this program and will use this to offset our greenhouse gas emissions.
- We monitor the changes in water consumption of participating households. No individual household water-consumption is made public however overall savings from the program are sometimes reported.
- **This program is not recommended for customers with gravity fed and some old instantaneous hot water services.**

I have read and understood the above information.

Signature ..... Date: .....



\*3007 123456123456

For use at participating Australia Post outlets



C 3 3 8 2 9 6 0 0 1 6

For use at participating Bunnings outlets



City West Water  
LIMITED